## Message from Loki



Rotterdam, 10.02.2020

## **Update - Heavy weather conditions**

Dear Customer,

As you have certainly be informed by the media, last night storm Chiara swept over the Netherlands and storm Sabine over Germany.

The deep-sea terminals had to shut down operations yesterday between 09:00-10:00 hrs due to the bad weather conditions. Unfortunately, the storm has slightly abated and the terminals are still closed.

So far, this situation will not change today, and the terminals assume that terminals will be closed the whole day.

Due to the terminal closures, our trains and barges have not been dispatched during the weekend and are still standing in Rotterdam. As a result, we will not be able to offer any departure from Neuss this evening or during nighttime.

There are also problems with the overhead line on the Betuwe-Line, which will be repaired during the day.

Please be aware that we are doing our utmost to minimize the impact on your cargo and ask for your understanding in this case is "force majeure".

In case you have questions to specific containers/bookings please do not hesitate to contact our Customer Service directly.

We will keep you posted as soon we have more information available for you.

Sorry for any possible inconvenience caused by the weather situation.

Optimodal Nederland B.V.

