

Rotterdam, 17.02.2022

## Update Heavy weather conditions

Dear Customer,

Due to the storm since yesterday evening, the seaport terminals in Rotterdam as well as Antwerp had to stop operations. Since 10:00am most of the terminals are back in operation but have a considerable backlog to clear.

Due to these terminal closures, our trains and barges were not or only partially handled yesterday evening/night. To our great regret, this results in train cancellations and/or delayed arrivals/departures.

Strong storms are also forecast for tomorrow afternoon in the hinterland. Due to the current forecast of the German Weather Service from Friday afternoon until Saturday morning, our terminal partner in Neuss reserves the right to close the terminal for safety reasons.

We will do everything in our power to minimize the impact on the disposition of your cargo. For the sake of form, we politely draw your attention to the fact that this weather-related development is beyond our control and is to be assessed as "force majeure".

Therefore, we lack any possibility of any liability assumption.

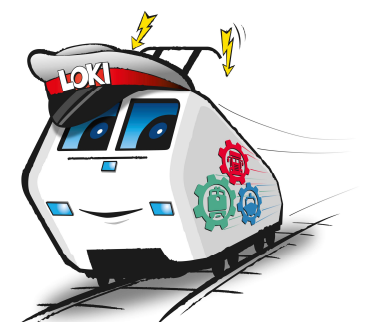
We kindly ask and thank you for your understanding.

If you have any questions regarding your bookings, please do not hesitate to contact our competent team.

Of course, we are also striving to continue to inform you as best as possible.

With kind regards,

Optimodal Nederland B.V.



**Good. Better. Optimodal.**