

Rotterdam, 12.02.2020

## Update 4 - Heavy weather conditions

Dear Customer,

We herewith inform you that the deep-sea terminals resumed their work as from this morning between 05:30-07:00 hrs. Of course the terminals have an enormous backlog to face which will be processed as soon as possible.

We assume that one train will be handled today in Rotterdam and will leave this afternoon to Neuss.

Please be aware that we are doing our utmost to minimize the impact on your cargo and ask for your understanding in this case is "force majeure".

In case you have questions to specific containers/bookings please do not hesitate to contact our Customer Service directly.

Sorry for any possible inconvenience caused by the weather situation.

Optimodal Nederland B.V.



**Good. Better. Optimodal.**