

Rotterdam, 08.02.2021

## Update 1 - Weather

Dear Customers,

As already informed on Friday and as you've certainly read in the media, a snow front swept across the Netherlands and Germany last weekend.

The seaport terminals had to stop their work yesterday morning due to the weather. The snow has subsided, but the terminals are still partially closed (RWG, APMTII) or can only work very limited (ECT, EMX). The RWG and APMTII terminals expect to reopen as of 12:00 noon today.

Due to the terminal closures, our trains and barges have not been dispatched over the weekend and are still in Rotterdam. As a result, this evening's departure ex Neuss to Rotterdam is cancelled. The same applies to the train ex Antwerp yesterday. The departure today from Neuss to Antwerp is also cancelled.

In addition, due to the snowfall, there are infrastructural problems on the route Kijfhoek - Germany. Train traffic is currently not possible here. We have attached the message for you.

We will do everything possible to minimize the impact on your cargo due to the "force majeure" and thank you in advance for your understanding. If you have any questions regarding specific containers/bookings, please do not hesitate to contact our customer service department directly.

As soon as we have new information, we will let you know.

We apologize for any inconvenience caused by the weather conditions.

With kind regards,

Optimodal Nederland B.V.

