## Message from Loki



Rotterdam, 24.02.2020

## Update 1 - Storm

Dear Customer,

Herewith an update on the storm in Rotterdam and the resulting transport delays.

This afternoon the RWG Terminal was closed again from 14:00 due to the persistent storm. The prognosis is that this Terminal will reopen late tonight for operation. Due to these terminal closure we were forced to postpone our train departure ex Rotterdam to Neuss today.

In addition, the Maasvlakte Yangtzehaven is still buried under a layer of sand. As a result, no train traffic is possible to and from the Euromax terminal.

The contractor expects to have made the tracks sand-free again so that train traffic is again possible on February 25 at 4:00 PM. Unfortunately this will result in more delays in our train departures /arrivals.

We will do everything possible to minimize the effects on your cargo due to the "force majeure" and thank you in advance for your understanding.

If you have any questions regarding specific containers/bookings, please do not hesitate to contact our customer service directly.

We apologize for the inconvenience caused by the weather conditions.

Optimodal Nederland B.V.

