## Message from Loki



Rotterdam, 29.04,2020

## Water level | suspension low water surcharge (LWS)

Dear customer,

We are glad to inform you that the Duisburg-Ruhrort water level on 29.04.2020 at 5:00 hrs was 2.72 m. This improved water level results in the suspension of the LWS for the time being.

For up-to-date information and the trend we refer you to the relevant web page on www.elwis.de under "Duisburg-Ruhrort", where the water levels and forecast are recorded and updated automatically.

When the trend of the water level shows an increased likelihood of the LWS coming into effect again, we will inform you in due course.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam customerservice.rotterdam@optimodal.eu +31 (0)10 4943-913/-919/-935 Customer Service Neuss customerservice.neuss@optimodal.eu +49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

