

Rotterdam, 17.02.2020

## Storm

Dear Customer,

Due to the storm last weekend, the deep-sea terminals had to stop operations several times on Sunday. Since this morning they are back in service. Due to the terminal's closures, our barges and trains have not been dispatched.

In addition, departures this morning from Rotterdam as well as this evening and night from Neuss will be cancelled.

We hope that we'll be able to depart a train from Rotterdam this evening, but this is not sure yet, as the arrival/departure at/from EMX is not possible due to sand on the rail tracks. This blockage of the tracks will probably be lifted at 16:00 hrs.

On top, there are powerline problems on the route Venlo-Kaldenkirchen and the trains have to be rerouted via Emmerich. However, this line is due to construction works this week only a single-track route, thereof all trains should actually go via Venlo.

Please be aware that we are doing our utmost to minimize the impact on your cargo and ask for your understanding in this case of "force majeure".

In case you have questions to specific containers/bookings please do not hesitate to contact our Customer Service directly.

Sorry for any inconvenience caused by the weather situation.

Optimodal Nederland B.V.



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