

Subject: Port community selects safer import container release process with Secure Chain

The following message is important, we kindly request you to forward this to the person in charge.

The current method of data exchange in the import container release process no longer meets security standards. Physical and digital security in the port logistics chain are under pressure. On request of the port community, Portbase has therefore developed the [Secure Chain](#), as an extension to the existing Portbase services.

The Secure Chain creates a safer import container release process and so contributes to maintaining the security of port-related distribution processes in the Netherlands.

How does the Secure Chain work?

This new process is based on the shipping line providing you the release rights to your shipment and for you to forward it to the next party behind you and so on... till the hauler does a preannouncement via Hinterland (**M**elding **C**ontainer **A**chterland) and gets the TAR code to pick-up containers. NO PIN REQUIRED to get TAR!

This working method guarantees that only the parties involved can perform actions and access data. This prevents rogue actors from gaining access to cargo or cargo information using an illegally obtained 'key' or PIN code.

The benefits for you

- Increased security
- Solution for the entire logistics chain
- All data on one central platform
- Validated parties

Are you not responsible for organizing the transportation?

If so, you must authorize another organization (which is connected to Portbase's Port Community System). This organization must then nominate an inland operator.

The changes for you include:

- You will no longer receive a PIN
- You continue to receive from the shipping company the release (delivery) note (without PIN)
- In a Portbase service (Cargo Controller or Cargo Release Manager), you will have access to the release notification
- The party receiving the release (release-to-party) must ensure that this party itself or another party it has authorized will nominate the inland operator
- To ensure that you can continue to collect your containers, you must have the Portbase service Cargo Controller.

What is expected of you?

The port community is now beginning the phased rollout of the Secure Chain. This means that all the parties involved in the container release process will have to start revising their methods and possibly their systems accordingly. You will be contacted by us to initiate the actual change-over.

Please make sure that all parties in your chain are ready for the Secure Chain before you inform us that you are ready to start receiving the releases through Portbase.

The following steps are required:

1. Become a customer of the Portbase service [Cargo Controller](#) or [Cargo Release Manager](#)
2. [Enter customer code](#) (In the FAQ's you will find the steps to follow after connecting to the service Cargo Controller)

Do you have already access to the Cargo Controller service?

3. Enter customer code(s) once so you can assign your inland operator without a PIN in the future. (This is an additional functionality in the service at no additional cost)

**By completing the above information, you agree to receive the release via the Portbase service Cargo Controller.*

Get involved and start preparing for the Secure Chain now. Together we will ensure a more secure import container release process!

More information about the Secure Chain can be found here:

<https://www.portbase.com/en/secure-chain/#join-us>