



Operational impact on PSA terminals due to high volumes

Dear Partner,

Due to the phase-out of the old alliance and the start-up of the new alliances, our PSA terminals (Europa Terminal and Noordzee Terminal) have experienced exceptionally high volumes in recent weeks. This has resulted in increased yard occupancy and directly impacts our operational performance and efficiency, both on the landside and the waterside.

Despite our efforts to keep operations running as smoothly as possible, this may lead to additional waiting times.

For our partners in the trucking community: during the day (between 6:00 and 18:00), slots fill up quickly. We strongly encourage truck drivers to also consider the available time slots during the night.

For our partners in the lighter community: the focus is on evacuating containers. We aim to align lighter discharging as much as possible with the Estimated Time of Arrival (ETA) of the connecting vessel.

Thank you for your understanding and cooperation.

Best regards,
Management PSAA