

Rotterdam, 08.08.2022

Low water situation

Dear customer,

with our daily water level information, we've informed you about the current situation on the river Rhein. Barges are an essential part of our product range and thus contributes to bring or to pick up your containers in time from or to the seaports.

The current extremely low water level unfortunately doesn't allow our dispatchers a reliable planning of your containers, because the maximum loading capacity is very limited due to the low water level.

We are very eager to absorb the situation of container traffic at least partially with extra trains ex / to Rotterdam, but the demand for capacity on the train has grown above average. Unfortunately, many of the seaport terminals in Rotterdam lack the possibility to provide us with additional handling capacities. The current gantry situation at the ECT further exacerbates the situation.

We assure you that all our team members do their utmost to handle as many containers as possible.

Please allow us within this dramatic situation to get in contact with us before placing your orders at our trusted employees to check our possibilities, if at all possible.

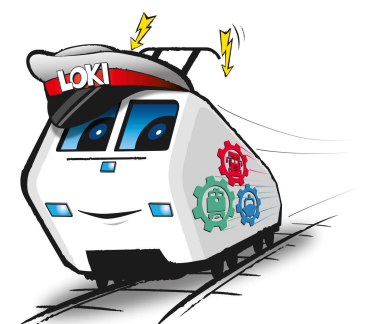
We also need to inform you on this occasion that we must decline any liability that may result from any late delivery or pick up of containers.

Of course, we are still very eager to set up extra trains from Rotterdam and will inform you on a short notice.

We kindly ask for your understanding and thank you in advance.

With kind regards,

Optimodal Nederland B.V.



Good. Better. Optimodal.