

Rotterdam, 29.09.2023

## Water level | low water surcharge (LWS)

Dear customer,

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator [www.elwis.de](http://www.elwis.de).

Today at 5:00 hrs the level was 2.75 m. The forecast for Sunday, 01.10.2023 reads 2.67 m, which is scale 1 (2.70 m to 2.51 m) of our LWS-table. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 01.10.2023 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam/Antwerp  
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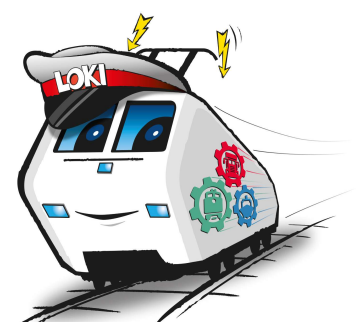
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Kind regards,

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**Good. Better. Optimodal.**