

Rotterdam, 18.09.2023

Water level | low water surcharge (LWS)

Dear customer,

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator www.elwis.de.

Today at 5:00 hrs the level was 2.88 m. The forecast for Wednesday, 20.09.2023 reads 2.66 m, which is scale 1 (2.70 m to 2.51 m) of our LWS-table. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 20.09.2023 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam/Antwerp
cs.import.rtm@optimodal.eu
cs.import.anr@optimodal.eu

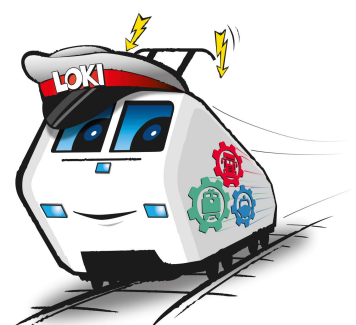
Customer Service Neuss
cs.export@optimodal.eu

+31 (0)10 4943-919/-924
+31 (0)10 4943-915/-927

+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.



Good. Better. Optimodal.