

Rotterdam, 17.11.2020

## Water level | low water surcharge (LWS)

Dear customer,

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator [www.elwis.de](http://www.elwis.de).

Today at 5:00 hrs the level was 2.71 m. The forecast for Thursday, 19.11.2020 reads 2.67 m, under the critical level of 2.70 m, under which level our LWS-table is applicable. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 19.11.2020 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam  
[customerservice.rotterdam@optimodal.eu](mailto:customerservice.rotterdam@optimodal.eu)  
+31 (0)10 4943-913/-919/-935

Customer Service Neuss  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

