## Message from Loki



Rotterdam, 07.09.2020

## Water level | low water surcharge (LWS)

Dear customer.

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator www.elwis.de.

Today at 5:00 hrs the level was 3.25 m. The forecast for Friday, 11.09.2020 reads 2.70 m, which activate scale 1 (2.70 m - 2.51 m) of our LWS-table. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 11.09.2020 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam customerservice.rotterdam@optimodal.eu +31 (0)10 4943-913/-919/-935

Customer Service Neuss customerservice.neuss@optimodal.eu +49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

