

Rotterdam, 02.11.2022

Water level | low water surcharge (LWS)

Dear customer,

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator www.elwis.de.

Today at 5:00 hrs the level was 2.90 m. The forecast for Saturday, 05.11.2022 reads 2.70 m, which is scale 1 (2.70 m to 2.51 m) of our LWS-table. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 05.11.2022 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

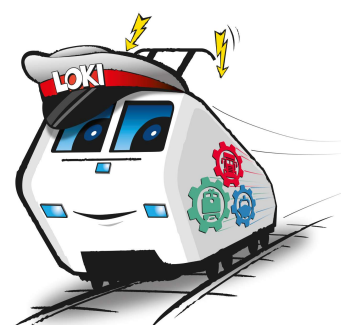
For further information please do not hesitate to contact:

Customer Service Rotterdam
customerservice.rotterdam@optimodal.eu
+31 (0)10 4943-913/-919/-935

Customer Service Neuss
customerservice.neuss@optimodal.eu
+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.



Good. Better. Optimodal.