Message from Loki



Rotterdam, 13.04.2023

Obligation to record export documentation

Dear Customers.

We've been informed by ECT that for the ECT Delta and ECT Euromax terminals, a pre-notification for your export shipment through Portbase is mandatory as of April 17, 2023.

Please see here the related information of ECT:

Dear relation,

As of April 17, it is mandatory for the ECT Delta and ECT Euromax terminal to register an export document prior to delivering an export container. A container for which no document has been registered cannot be accepted to the terminals as of this date.

With this new procedure, it is necessary to pre-register export documents through Portbase's Notification Export Documentation. When pre-notifying export containers via Portbase, it becomes visible whether or not a document is registered.

Shipments of more containers can be notified per booking via MyTerminal by the box operator. As a result, the mandatory registration of export documentation prior to the delivery of these export container(s) expires. When prenotifying, also in this case it becomes visible whether or not a document is registered.

Carriers and logistics service providers gain insight via their MyTerminal profile whether containers belonging to a booking are subject to mandatory registration of export documentation.

Containers that have been pre-notified prior to the introduction and containers that are still pre-notified for bookings for which containers have already been delivered will be accepted without an export document, even after the conversion on 17 April.

The above procedure helps to optimize our operational processes at the terminals and with our customers. If you have any questions, please contact our Customer Service Desk: +31 (0)181 – 278088.

Therefore, we kindly ask you to check in advance if export document is registered properly. If seaport terminals decide to not unload containers due to not registered documents, we ask you for your understanding in advance that we cannot accept any liability for any resulting extra costs.

We thank you for your understanding and your kind support.

With kind regards,

Optimodal Nederland B.V.

