

Rotterdam, 31.08.2021

## Empty containers

Dear Customers,

To our great regret, the experiences of the last few weeks show that the deep-sea terminals repeatedly refuse to accept empty containers at short notice.

There is no clear basis for this decision, as the refusal not only depends on the capacity of the terminals in the seaports, but also varies from shipping line to shipping line and from container type to container type.

Therefore, we kindly draw your attention to the fact that we have no possibility to check or even take responsibility for the transport bookings entrusted to us by you.

When making a booking, please make sure that the shipping line and the terminal in the seaport will accept the empty containers.

In case of wrong loading, we are forced to pass on all resulting costs to you. This especially, if we have to transport the empty units back to Neuss again and cannot take over loaded units from the seaports as a result of this.

We regret this development very much, but unfortunately have no influence on this challenge.

With kind regards,

Optimodal Nederland B.V.

