

Rotterdam, 03.09.2020

## Water level | low water surcharge (LWS)

Dear customer,

With reference to our letter of 20.08.2020, we inform you that due to the water level of today at Duisburg-Ruhrort of 5:00 hrs. with 2.80 m, the low water surcharge is no longer applicable.

Please note the water level at [www.elwis.de](http://www.elwis.de). Should the trend show again low water in the next few days, we will inform you immediately.

Thank you very much for your understanding.

For further information, please contact our Customer Service colleagues:

Customer Service Rotterdam  
[customerservice.rotterdam@optimodal.eu](mailto:customerservice.rotterdam@optimodal.eu)  
+31 (0)10 4943-913/-919/-935

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Kind regards,

Optimodal Nederland B.V.

