

Rotterdam, 18.11.2022

## Water level | low water surcharge (LWS)

Dear customer,

With reference to our letter of 15.11.2022, we inform you that due to the current water level of Duisburg-Ruhrort from Friday the 18.11.2022 on 5:00 a.m. with 2.82 m, no LWS will come into effect until further notice. Please note the water level at [www.elwis.de](http://www.elwis.de).

Should the trend show again in the direction of the LWS in the next few days, we will of course inform you immediately.

Thank you very much for your understanding.

For further information, please contact our Customer Service colleagues:

For further information please do not hesitate to contact:

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customerservice.rotterdam@optimodal.eu  
+31 (0)10 4943-913/-919/-935

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customerservice.neuss@optimodal.eu  
+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

