## Message from Loki



Rotterdam. 28.08.2023

## Water level | low water surcharge (LWS)

Dear customer.

With reference to our letter of 25.08.2023, we inform you that due to the water level at Duisburg-Ruhrort from today on 5:00 a.m. with 2.76 m, no LWS will come into effect until further notice. Please note the water level at www.elwis.de.

Should the trend show again in the direction of the LWS in the next few days, we will of course inform you immediately.

Thank you very much for your understanding.

For further information, please contact our Customer Service colleagues:

Customer Service Rotterdam cs.import.rtm@optimodal.eu cs.import.anr@optimodal.eu

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+31 (0)10 4943-913/-915/-927

**Customer Service Neuss** 

cs.export@optimodal.eu

+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

