

Rotterdam, 18.07.2023

## Water level | low water surcharge (LWS)

Dear customer,

With reference to our letter of 26.06.2023, we inform you that due to the current water level of Duisburg-Ruhrort of 5:00 a.m. with 2.75 m, no LWS will come into effect until further notice.

The forecast for Thursday, 20.07.2023 reads 2.66 m, which is scale 1 (2.70 m to 2.51 m) of our LWS-table. We therefore remind you that the water levels prevailing at 5:00 hrs at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 20.07.2023 will be subjected to the LWS-system.

For up-to-date information and the trend, we refer you to the relevant web page on [www.elwis.de](http://www.elwis.de) under "Duisburg-Ruhrort", where the water levels and forecast are recorded and updated automatically.

Thank you very much for your understanding.

For further information, please contact our Customer Service colleagues:

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Kind regards,

Optimodal Nederland B.V.

