

Rotterdam, 10.08.2020

Water level | low water surcharge (LWS)

Dear customer,

With reference to our letter of 28.07.2020, we inform you that due to the today's water level of Duisburg-Ruhrort of 5:00 hrs with 3.22 m, the low water surcharge is no longer applicable. Please note the water level at www.elwis.de.

However, on Thursday of this week we expect low water/LWS again. We will keep you informed.

Thank you very much for your understanding.

For further information, please contact our Customer Service colleagues:

Customer Service Rotterdam
customerservice.rotterdam@optimodal.eu
+31 (0)10 4943-913/-919/-935

Customer Service Neuss
customerservice.neuss@optimodal.eu
+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

