

Rotterdam, 26.11.2021

## Water level | low water surcharge (LWS)

Dear customer,

As reported in our earlier message dated 08.11.2021 the water levels at Duisburg-Ruhrort continue to be at a level causing a reduced carrying capacity for the barges and resulting in our LWS-surcharge table to be applicable.

This morning the level at 5:00 hrs was at 2.20 m resulting in the LWS scale 3 (2.25 m - 2.01 m) to be applicable for barges departing today. Decisive for the agreed LWS to be applied is the level at 5:00 hrs at the day of departure of the barge.

For up-to-date information and the trend, we refer you to the relevant web page on [www.elwis.de](http://www.elwis.de) under "Duisburg-Ruhrort", where the water levels and forecast are recorded and updated automatically.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam  
[customerservice.rotterdam@optimodal.eu](mailto:customerservice.rotterdam@optimodal.eu)  
+31 (0)10 4943-913/-919/-935

Customer Service Neuss  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
+49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

