## Message from Loki



Rotterdam, 30.09,2020

## Water level | low water surcharge (LWS)

Dear customer,

As reported in our earlier message dated 07.09.2020, we inform you that due to the current water level at Duisburg-Ruhrort of 5:00 hrs with 2.87 m, the low water surcharge is no longer applicable. Please note the water level at www.elwis.de.

We will inform you immediately, if the forecast shows low water again in the next few days.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam customerservice.rotterdam@optimodal.eu +31 (0)10 4943-913/-919/-935

Customer Service Neuss customerservice.neuss@optimodal.eu +49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

