

Water level | low water surcharge (LWS)

Dear customer,

As reported in our earlier message dated 04.07.2022 the water level at Duisburg-Ruhrort continue to be at a level causing a reduced carrying capacity for the barges and results in the application of our Season 3 LWS Surcharge Table.

Please find as follows the water levels since Saturday:

Saturday, 27.08.2022 at 5:00 hrs: 2.23 m Sunday, 28.08.2022 at 5:00 hrs: 2.17 m Monday, 29.08.2022 at 5:00 hrs: 2.12 m

This results for barge departures on these days the LWS scale 3 (2.25 - 2.01 m). Decisive for the agreed LWS to be applied is the level at 5:00 hrs at the day of departure of the barge.

For up-to-date information and the trend, we refer you to the relevant web page on <u>www.elwis.de</u> under "Duisburg-Ruhrort", where the water levels and forecast are recorded and updated automatically.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam customerservice.rotterdam@optimodal.eu +31 (0)10 4943-913/-919/-935 Customer Service Neuss customerservice.neuss@optimodal.eu +49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

