

Water level | low water surcharge (LWS)

Dear customer,

With reference to our letter of 12.12.2022, we would like to inform you that on Saturday there was low water in scale 2. Please find as follows the water levels since Saturday:

Saturday, 17.12.2022 at 5:00 hrs: 2.49 m – scale 2 Sunday, 18.12.2022 at 5:00 hrs: 2.49 m – scale 2 Monday, 19.12.2022 at 5:00 hrs: 2.53 m – scale 1

This results for barge departures on these days the LWS scale 1 (2.70 - 2.51 m). Decisive for the agreed LWS to be applied is the level at 5:00 hrs at the day of departure of the barge.

For up-to-date information and the trend, we refer you to the relevant web page on <u>www.elwis.de</u> under "Duisburg-Ruhrort", where the water levels and forecast are recorded and updated automatically.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam customerservice.rotterdam@optimodal.eu +31 (0)10 4943-913/-919/-935 Customer Service Neuss customerservice.neuss@optimodal.eu +49 (0)2131 718995-632

Kind regards,

Optimodal Nederland B.V.

