

Rotterdam, 04.10.2021

## Water level | low water surcharge (LWS)

Dear customer,

Due to yesterday's water level Duisburg-Ruhrort from 5:00 o'clock with 2.66 m as well as today's with 2.67 m we inform you that from yesterday the agreed KWZ with relay 1 (2.70 - 2.51 m) comes into effect. Please note the water level at [www.elwis.de](http://www.elwis.de).

The calculation of the KWZ towards you is based on the water level shown at 5:00 am on the day of departure.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information, please do not hesitate to contact our colleagues in Customer Service:

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+31 (0)10 4943-913/-919/-935

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Kind regards,

Optimodal Nederland B.V.

