

Rotterdam, 12.03.2020

Corona virus

Dear Customer,

The outbreak of the corona virus in Europe, and in particular its intensity, has prompted Optimodal Nederland B.V. to take precautions to ensure that intermodal transport, an extremely important component of Dutch, German and Europe-wide transport chains, will continue to be available in the event of an even more pronounced spread.

We have developed a precautionary plan which contains guidelines for conduct and measures which primarily support the protection of the health of our employees in the best possible way. We have agreed preventive health protection measures with all employees at all company locations in order to reduce our individual risk of infection in the company. These measures are based on the current recommendations of the National Institute of Public Health and the Environment (RIVM) and the Dutch Ministry of Health.

In addition, the preventive plan provides for measures in all operation units the aim to maintain business operations in the interests of our customers in the event of a quarantine situation at our headquarters or terminal locations. These measures include temporary home office workstations, remote access to all IT applications by external employees.

We are in close contact with all rail and terminal service providers in order to obtain information about their preventive measures, to recognize any effects on our services at an early stage and to initiate appropriate countermeasures. Our primary objective is to deal with the current situation in a level-headed manner, but at the same time to be prepared for emergencies and to keep the consequences and effects for our company's customers and our staff as low as possible.

At present, all trains are running without restriction according to the communicated timetable.

Should – against our current expectations – an unrestricted continuation of our operation not be possible (e.g., due to orders of authorities or increased number of staff ill) we will define in consultation with our customers and partners a reduction of our operating program. If necessary, we will contact you directly. Precautionary we point out that the spread of the Coronavirus / COVID 19 has to be considered as an inevitable event (force majeure) and thus Optimodal Nederland B.V. has to reject its liability for any potential consequences (e.g., for non-provision of services).

Optimodal Nederland B.V.



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