

Rotterdam, 12.10.2020

Congestion seaports

Dear Customers,

Unfortunately, we have to inform you that the current situation at the major seaport terminals in Rotterdam and Antwerp has not yet changed positively on the water side. The barges are sometimes waiting in Rotterdam for up to a week. According to our information, the congestion times are based on larger call sizes of the sea vessels at the respective terminals.

To our great regret, the situation developed so negatively last weekend that the capacity bottlenecks also affected our train product in Rotterdam. The slot times agreed with the seaport terminals could not be adhered to as planned. This resulted in delays at the other terminals, which no longer being able to handle our trains. This can still happen the next days.

With view of this sad situation, we would like to point out as a precautionary measure that it is quite possible that we will not be able to maintain our usual high level of reliability when picking up and delivering your containers in the seaports.

Please understand that we will not be liable for any additional costs that may arise for you and that we will have to refuse any possible additional costs.

Please be assured that we will do everything possible to minimize the impact on your cargo.

Kind regards,

Optimodal Nederland B.V.

