

Rotterdam, 21.04.2020

Water level | low water surcharge (LWS)

Dear customer,

We are informing you that the water level at Duisburg-Ruhrort is showing a trend towards the level under which our LWS will be applicable. Please refer to the water level indicator www.elwis.de.

Today at 5:00 hrs. the level was 2.76 m. The forecast for Thursday 23.04.2020 reads 2.70 m, at the critical level of 2.70 m, under which level our LWS-table is applicable. We therefore remind you that the water levels prevailing at 5:00 hrs. at the day of loading of the barges are decisive for the proper LWS-amount that we will be invoiced by us. It is therefore expected that bookings for barges as from 24.04.2020 will be subjected to the LWS-system.

We will keep you informed during the LWS-situation of any further changes on a daily basis.

Thank you very much for your understanding.

For further information please do not hesitate to contact:

Customer Service Rotterdam
customerservice.rotterdam@optimodal.eu
+31 (0)10 4943-913/-919/-935

Customer Service Neuss
customerservice.neuss@optimodal.eu
+49 (0)2131 718995-631/-632

Kind regards,

Optimodal Nederland B.V.



Good. Better. Optimodal.