

## Your contacts in Rotterdam

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### Management

Mr. Scheidhauer, Karsten	Managing Director		karsten.scheidhauer@optimodal.eu
Mr. Kerkhof, Rémon	Deputy Managing Director	+31 (0)10 4943-902	remon.kerkhof@optimodal.eu

### Project Management / IT-development

Mr. Helmer, Jos		+31 (0)10 4943-923	jos.helmer@optimodal.eu
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### Accounts Department

Mr. Bahnerth, Patrick	Supervisor Accounts	+31 (0)10 4943-929	patrick.bahnerth@optimodal.eu
Mr. Austin, Jimmy		+31 (0)10 4943-928	adm@optimodal.eu
Mrs. van Gils, Saskia	(working Tuesday and Thursday)	+31 (0)10 4943-926	adm@optimodal.eu
Mrs. Baklavaci, Arzu		+31 (0)10 4943-903	adm@optimodal.eu

### Sales

**Please send your rate request to → sales.rotterdam@optimodal.eu**

Mr. Karras, George	Sales Director Maritime Sector	+31 (0)10 4943-920	george.karras@optimodal.eu
Mr. Helena, Arlindo	Inside Sales	+31 (0)10 4943-924	sales.rotterdam@optimodal.eu
Mrs. Hatuina-Caouch, Samira	Inside Sales (Mon-/Tues-/Thurs-/Friday)	+31 (0)10 4943-935	sales.rotterdam@optimodal.eu
back up:			
Mr. Wientjes, David	Inside Sales	+31 (0)10 4943-922	sales.rotterdam@optimodal.eu

### Intermodal Operations

**Please send your IMPORT booking to → customerservice.rotterdam@optimodal.eu**

Mrs. Benteler, Katja	Operations Manager	+31 (0)10 4943-904	katja.benteler@optimodal.eu
Mr. Wientjes, David	Supervisor Operations Rotterdam	+31 (0)10 4943-922	david.wientjes@optimodal.eu
Mr. Plugers, Timo	Train planning Neuss	+31 (0)10 4943-913	customerservice.rotterdam@optimodal.eu
Mrs. Schreurs, Bianca	Train planning Neuss	+31 (0)10 4943-919	customerservice.rotterdam@optimodal.eu
Mrs. Kleinekoort, Madelon	Customer Service (Mon-/Tues-/Wednes-/Thursday)	+31 (0)10 4943-927	customerservice.rotterdam@optimodal.eu
Mrs. van Cleemputte, Joke	Customer Service	+31 (0)10 4943-915	customerservice.rotterdam@optimodal.eu

### Dortmund

**Please send your booking to → kombiverkehr.rotterdam@optimodal.eu**

Customer Service	+31 (0)10 4943-937	kombiverkehr.rotterdam@optimodal.eu
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**Opening hours: Monday until Friday 7:00 hrs. until 17:30 hrs.**

**After office hours you will be redirected to our 24/7 Transport Management Department.**

## Your contacts in Rotterdam

<b>Kombiverkehr Agency RSC/Rotterdam, CCT/Moerdijk &amp; Combinant/Antwerp</b>		<b>Please send your booking to</b> →	<b>kombiverkehr.rotterdam@optimodal.eu</b>
Mr. Vroegindeweyj, Wesley	Supervisor TMD & Agency Department	+31 (0)10 4943-932	wesley.vroegindeweyj@optimodal.eu
Mr. van Oosterhout, Fred	RSC/CCT/Combinant	+31 (0)10 4943-930	kombiverkehr.rotterdam@optimodal.eu
Mr. van der Woldt, Ronald	RSC/CCT/Combinant	+31 (0)10 4943-930	kombiverkehr.rotterdam@optimodal.eu
<b>Transport Monitoring Department 24/7 service (Transportüberwachung)</b>			
Mr. Vroegindeweyj, Wesley	Supervisor TMD & Agency Department	+31 (0)10 4943-932	wesley.vroegindeweyj@optimodal.eu
Mr. Tappij Gielen, Willem	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu
Mr. van der Graft, Jamie	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu
Mr. Gobenchiong, Justin	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu
Mr. Mitchell, Eringaard	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu
Mr. Akar, Rojhat	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu
Mr. van Franeker, Jordy	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-931	tmd@optimodal.eu

**Opening hours: Monday until Friday 7:00 hrs. until 17:30 hrs.**

**After office hours you will be redirected to our 24/7 Transport Management Department.**

## Your contacts in Neuss

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### Management Neuss

Mr. Scheidhauer, Karsten      Managing Director  
Mr. Jäniche, Bernd              Branch Manager

**Office hours**  
+49 (0)2131 718995-218  
+49 (0)2131 718995-129

**Monday until Friday 8:00 until 17:00 hrs**  
karsten.scheidhauer@optimodal.eu  
bernd.jaeniche@optimodal.eu

### Secretary's office | management assistant

Mrs. Wagner, Susanne              Assistant to the Managing Director

+49 (0)2131 718995-217

susanne.wagner@optimodal.eu

### Reception

Mrs. Zumpano, Tanja

+49 (0)2131 718995-100

tanja.zumpano@optimodal.eu

### Administration | Invoicing Neuss

Mr. Ponath, Thorsten

+49 (0)2131 718995-205

abrechnung.neuss@optimodal.eu

### Process Engineering

Mr. Stamm, Timo

+49 (0)2131 718995-132

timo.stamm@optimodal.eu

### Sales

Mrs. Wagner, Susanne              Inside Sales

**Please send your rate request to**  
+49 (0)2131 718995-217

 **sales.neuss@optimodal.eu**

### Customer Service

Mr. Schwerdtfeger, Frank              Manager Customer Service

+49 (0)2131 718995-128

frank.schwerdtfeger@optimodal.eu

## Your contacts in Neuss

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### Intermodal Operations | Neuss

Mrs. Benteler, Katja                      Operations Manager  
Mr. Yetiskin, Hasan                      Supervisor Operations Neuss

Mrs. Desen, Özge                      Truck planning Neuss  
Mrs. Esser, Gabriele                      Truck planning Neuss/Administration  
Mrs. Horn, Sabine                      Truck planning Neuss

Mr. Andres, Roger                      Customer Service –Rail/Barge planning  
Mr. Horn, Christian                      Customer Service –Rail/Barge planning  
Mrs. Liemert, Maren                      Customer Service –Rail/Barge planning  
Mr. Putterbaum, Dirk                      Customer Service –Rail/Barge planning  
Mr. Roebbers, Johannes                      Customer Service –Rail/Barge planning  
Mr. Thünnissen, Jan                      Customer Service –Rail/Barge planning

### Please send your EXPORT booking to

+49 (0)2131 718995-216  
+49 (0)2131 718995-123

### Truck planning office hours

+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-124  
+49 (0)2131 718995-121/-122

### Rail/Barge planning office hours

+49 (0)2131 718995-126  
+49 (0)2131 718995-120  
+49 (0)2131 718995-127  
+49 (0)2131 718995-125  
+49 (0)2131 718995-131  
+49 (0)2131 718995-125

### ➔ [customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)

[katja.benteler@optimodal.eu](mailto:katja.benteler@optimodal.eu)  
[hasan.yetiskin@optimodal.eu](mailto:hasan.yetiskin@optimodal.eu)

### Monday until Friday 6:00 until 20:30 hrs

[dispo.neuss@optimodal.eu](mailto:dispo.neuss@optimodal.eu)  
[dispo.neuss@optimodal.eu](mailto:dispo.neuss@optimodal.eu)  
[dispo.neuss@optimodal.eu](mailto:dispo.neuss@optimodal.eu)

### Monday until Friday 8:00 until 17:30 hrs

[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)

## Your contacts in Hamburg

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### Management Hamburg

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Mr. Steffens, Sven	Branch Manager	+49 (0)40 64226141	sven.steffens@optimodal.eu

### Secretary's office

Mrs. Ehmer, Anja	Assistant to the Branch Manager	+49 (0)40 64226143	anja.ehmer@optimodal.eu
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### Intermodal Operations

Mr. Groth, Matthias	Manager Operations Intermodal	+49 (0)40 64226142	matthias.groth@optimodal.eu
Mr. Stepanow, Artjom	Operations Intermodal	+49 (0)40 64226144	artjom.stepanow@optimodal.eu
Mrs. Toibermann, Sofia	Operations Intermodal	+49 (0)40 64226146	sofia.toibermann@optimodal.eu

### Please send your booking to

 **customerservice.hamburg@optimodal.eu**

**Office hours: Monday until Friday 8:00 hrs. until 17:00 hrs.**