

## Your contacts in Rotterdam

### Management

Mr. Scheidhauer, Karsten	Managing Director		karsten.scheidhauer@optimodal.eu
Mr. Helmer, Jos	Deputy Managing Director	+31 (0)10 4943-902	jos.helmer@optimodal.eu

### Accounts Department

Mrs. Langstraat, Brenda	Supervisor Accounts	+31 (0)10 4943-929	brenda.langstraat@optimodal.eu
Mr. Austin, Jimmy		+31 (0)10 4943-928	adm@optimodal.eu
Mrs. van Gils, Saskia	(working Tuesday and Thursday)	+31 (0)10 4943-926	adm@optimodal.eu
Mrs. Baklavaci, Arzu		+31 (0)10 4943-903	adm@optimodal.eu

### Sales

#### Please send your rate request to →

Mr. Karras, George	Sales Director Maritime Sector	+31 (0)10 4943-920	sales.rotterdam@optimodal.eu
Mrs. Hatuina-Caouch, Samira	Inside Sales (Mon-/Tues-/Thurs-/Friday)	+31 (0)10 4943-935	george.karras@optimodal.eu
back up:			sales.rotterdam@optimodal.eu
Mr. Wientjes, David	Inside Sales	+31 (0)10 4943-922	sales.rotterdam@optimodal.eu

### Intermodal Operations Neuss

#### Please send your IMPORT booking to →

#### customerservice.rotterdam@optimodal.eu

Mrs. Benteler, Katja	Operations Manager	+31 (0)10 4943-904	katja.benteler@optimodal.eu
Mr. Wientjes, David	Supervisor Operations Rotterdam	+31 (0)10 4943-922	david.wientjes@optimodal.eu
Mr. Plugers, Timo	Train planning Neuss	+31 (0)10 4943-913	customerservice.rotterdam@optimodal.eu
Mrs. Schreurs, Bianca	Train planning Neuss	+31 (0)10 4943-919	customerservice.rotterdam@optimodal.eu
Mrs. Kleinekoort, Madelon	Customer Service (Mon-/Tues-/Wednes-/Thursday)	+31 (0)10 4943-927	customerservice.rotterdam@optimodal.eu
Mrs. Joke van Cleemputte	Customer Service	+31 (0)10 4943-915	customerservice.rotterdam@optimodal.eu

### Intermodal Operations Dortmund

#### Please send your IMPORT booking to →

#### kombiverkehr.rotterdam@optimodal.eu

Mr. Helena, Arlindo	Customer Service	+31 (0)10 4943-932	kombiverkehr.rotterdam@optimodal.eu
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**Opening hours: Monday until Friday 7:00 hrs. until 17:30 hrs.**

**After office hours you will be redirected to our 24/7 Transport Management Department.**

## Your contacts in Rotterdam

### Kombiverkehr continental traffic | Sales Benelux

Mr. Michael Bott +49 (0)69 79505-210 [vertriebsmanagement@kombiverkehr.de](mailto:vertriebsmanagement@kombiverkehr.de)

### Kombiverkehr Agency RSC/Rotterdam, CCT/Moerdijk & Combinant/Antwerp

Please send your booking to 

[kombiverkehr.rotterdam@optimodal.eu](mailto:kombiverkehr.rotterdam@optimodal.eu)

Mr. Helena, Arlindo	Supervisor Agency Department	+31 (0)10 4943-932	<a href="mailto:arlindo.helena@optimodal.eu">arlindo.helena@optimodal.eu</a>
Mr. van Oosterhout, Fred	RSC/CCT/Combinant	+31 (0)10 4943-934	<a href="mailto:kombiverkehr.rotterdam@optimodal.eu">kombiverkehr.rotterdam@optimodal.eu</a>
Mr. van der Woldt, Ronald	RSC/CCT/Combinant	+31 (0)10 4943-914/-937/-938	<a href="mailto:kombiverkehr.rotterdam@optimodal.eu">kombiverkehr.rotterdam@optimodal.eu</a>
Mr. Tappij Gielen, Willem	RSC/CCT/Combinant	+31 (0)10 4943-914/-937/-938	<a href="mailto:kombiverkehr.rotterdam@optimodal.eu">kombiverkehr.rotterdam@optimodal.eu</a>
Mr. van der Graft, Jamie	RSC/CCT/Combinant	+31 (0)10 4943-914/-937/-938	<a href="mailto:kombiverkehr.rotterdam@optimodal.eu">kombiverkehr.rotterdam@optimodal.eu</a>
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### Transport Monitoring Department (Transportüberwachung)

Mr. Helena, Arlindo	Supervisor Agency Department	+31 (0)10 4943-932	<a href="mailto:arlindo.helena@optimodal.eu">arlindo.helena@optimodal.eu</a>
Mr. van Oosterhout, Fred	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-934	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>
Mr. van der Woldt, Ronald	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>
Mr. Tappij Gielen, Willem	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>
Mr. van der Graft, Jamie	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>
Mr. Vroegindeweyj, Wesley	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>
Mr. Mitchell Eringaard	RSC/CCT/Combinant	+31 (0)10 4943-914/-937/-938	<a href="mailto:tmd@optimodal.eu">tmd@optimodal.eu</a>

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## Your contacts in Neuss

### Management Neuss

Mr. Scheidhauer, Karsten      Managing Director  
 Mr. Jäniche, Bernd            Branch Manager

### Office hours

+49 (0)2131 718995-218  
 +49 (0)2131 718995-129

### Monday until Friday 8:00 until 17:00 hrs

karsten.scheidhauer@optimodal.eu  
 bernd.jaeniche@optimodal.eu

### Secretary's office | management assistant

Mrs. Wagner, Susanne            Assistant to the Managing Director

+49 (0)2131 718995-217

susanne.wagner@optimodal.eu

### Reception

Mrs. Zumpano, Tanja

+49 (0)2131 718995-100

tanja.zumpano@optimodal.eu

### Administration | Invoicing Neuss

Mr. Ponath, Thorsten

+49 (0)2131 718995-205

abrechnung.neuss@optimodal.eu

### Process Engineering

Mr. Stamm, Timo

+49 (0)2131 718995-132

timo.stamm@optimodal.eu

### Sales

Mrs. Wagner, Susanne            Inside Sales

**Please send your rate request to**

+49 (0)2131 718995-217

**➔ sales.neuss@optimodal.eu**

### Customer Service

Mr. Schwerdtfeger, Frank        Manager Customer Service

+49 (0)2131 718995-128

frank.schwerdtfeger@optimodal.eu

## Your contacts in Neuss

### Intermodal Operations | Neuss

Mrs. Benteler, Katja	Operations Manager
Mr. Yetiskin, Hasan	Supervisor Operations Neuss
Mrs. Horn, Sabine	Truck planning Neuss
Mr. Menzel, Oliver	Truck planning Neuss
Mrs. Schmidt, Anne	Truck planning Neuss
Mr. Putterbaum, Dirk	Truck planning Neuss
Mrs. Mankartz, Marlis	Truck planning Neuss/Administration
Mr. Horn, Christian	Rail planning Swissterminal
Mr. Roebbers, Johannes	Rail planning/Barge planning RTM/ANT
Mr. Andres, Roger	Barge planning RTM/ANT

### Please send your EXPORT booking to

+49 (0)2131 718995-216  
+49 (0)2131 718995-123

### Truck planning office hours

+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-124

### Rail/Barge planning office hours

+49 (0)2131 718995-120  
+49 (0)2131 718995-125  
+49 (0)2131 718995-126

### ➔ [customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)

[katja.benteler@optimodal.eu](mailto:katja.benteler@optimodal.eu)  
[hasan.yetiskin@optimodal.eu](mailto:hasan.yetiskin@optimodal.eu)

### Monday until Friday 6:00 until 20:30 hrs

[dispo.neuss@optimodal.eu](mailto:dispo.neuss@optimodal.eu)  
[dispo.neuss@optimodal.eu](mailto:dispo.neuss@optimodal.eu)  
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### Monday until Friday 8:00 until 17:30 hrs

[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
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[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)

## Your contacts in Hamburg

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### Management Hamburg

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Mr. Steffens, Sven	Branch Manager	+49 (0)40 64226141	sven.steffens@optimodal.eu

### Secretary's office

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### Intermodal Operations

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### Please send your booking to

 **customerservice.hamburg@optimodal.eu**

**Office hours: Monday until Friday 8:00 hrs. until 17:00 hrs.**